

Course Name	–	<b>CERTIFICATE IN CRISIS INTERVENTION AND RISK MANAGEMENT IN SCHOOLS</b>
Course Duration	–	Module based completion / Total 06 Modules / 24x7 Virtual Support <b>(CNO SP71)</b>
Course Mode	–	Online / Downloadable & Reusable Materials / Guide Assisted / Practice Based
Learning Mode	–	Email Based / Whats App Based/ Session Based (6 sessions for 6 modules)
Eligibility	–	Teachers/ Educators / Special Educators/ Counsellors / School Heads/ Managers
Interaction	-	24/7 Advisor Call Support – 24/7 Guide Email Support / Self-paced or Scheduled

**Learning Objective :** This course equips school counsellors and well-being professionals with the knowledge and structured approaches required to respond to crises and high-risk situations in school environments. Participants learn how to recognise crisis indicators, respond calmly and ethically, follow school protocols, and collaborate effectively with leadership and external agencies to ensure student safety.

Course Modules	Brief Course Module Descriptions		
SP7101 – Understanding Crisis in School Settings	This module explores what constitutes a crisis in educational environments, including emotional breakdowns, self-harm risk, violence, abuse disclosures, and sudden loss. Participants learn how crises differ from ongoing concerns. A preparedness mindset is emphasised.		
SP7102 – Early Warning Signs and Risk Escalation	Focuses on recognising signs that indicate increasing risk. Participants learn how to assess urgency without panic. Observation, documentation, and pattern recognition are prioritised		
SP7103 – Immediate Response and Safety Protocols	Explores step-by-step response strategies during crises. Participants learn how to ensure immediate safety, follow institutional protocols, and communicate effectively. Calm, clear action is emphasised.		
SP7104 – Ethical Decision-Making and Confidentiality in Crisis	Examines ethical dilemmas such as confidentiality breaches, duty of care, and mandatory reporting. Participants learn how to balance student safety with ethical obligations. Documentation is prioritised.		
SP7105 – Collaboration with School Leadership and External Agencies	Focuses on coordinated response involving principals, parents, counsellors, and external professionals. Participants learn role clarity and referral pathways. Professional collaboration is emphasised		
SP7106 – Post-Crisis Follow-Up and Counsellor Self-Care	Explores monitoring, reintegration, and emotional support after crises. Participants learn how to prevent burnout and secondary trauma. Reflection and supervision are prioritised.		
Course Mode	Email Based (with guide assistance)	Whats App Based (with guide assistance)	Session Based (with 6 one-to-one sessions)
Course Fee	₹4200 - Indian learners \$90 – Intl. Learners	₹5600 - Indian learners \$120 – Intl. Learners	₹8200 - Indian learners \$210 – Intl. Learners

For Admissions - To Know about Course details and Commencement dates, Text or WhatsApp Course No and Your Email ID to 0091 9600 8000 20 or email us at [info@wiseteacher.in](mailto:info@wiseteacher.in)